UNIVERSITY OF THE
DISTRICT OF COLUMBIA
COMMUNITY COLLEGE

DC | DEPARTMENT of HUMAN SERVICES
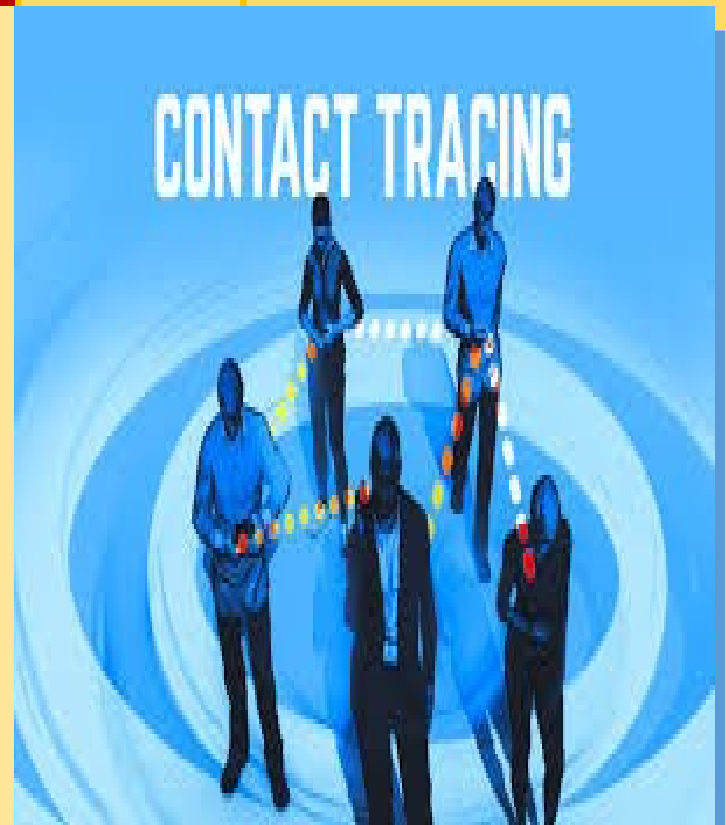
Online Contact Tracer Training

8– Week Program

Monday—Thursday

9:30am—1:30pm

Classes begin in June 2020

Presented by:

UDC Division of Workforce Development &

Lifelong Learning

CONTACT TRACING

Participant Requirements:

☐ Currently enrolled in SNAP Employment & Training Program

☐ High School Diploma or GED

☐ Access to a tablet or computer (cell phone with Internet access may also work)

☐ Customer friendly attitude

☐ Resume (assistance can be provided)

☐ Attend information session

Potential job placement(s) will require:

Criminal Background & Drug Testing

Course Description

This course will teach the basics of Contact Tracing:

- Signs and Symptoms of COVID-19
- Investigative Interviewing Skills
- Ethics, Privacy and Confidentiality
- Medical Terminology
- Communication Skills
- Mandated Reporter Skills
- Communicating with Vulnerable Populations
- Identification of Community and Social Supports
- Documentation and Technology

- Participants will receive work readiness support services and professional development.

- Certificate of Completion provided upon successful completion of the full training

To Learn More Contact:

Clinton Curry

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